

EDUCATION

Teaching English to Speakers of Other Languages (TESOL) Certificate Program, North Carolina State University, Raleigh, NC, May 2021 (expected)

M.A. in Anthropology with Distinction, Southern Illinois University at Carbondale, 1997

M.S. in Library and Information Science, University of Illinois at Urbana-Champaign, 1997

B.A. in English (Minor in History) with Distinction, University of Illinois, 1989

ACADEMIC POSITIONS**Library Director, Tutt Library**

Colorado College, August 2017-May 2020

Associate University Librarian for User Services and Associate Dean of Libraries

University Library, University of Illinois at Urbana-Champaign, October 2015-July 2017

Head, Research and Information Services (Associate Professor)

University Library, University of Illinois at Urbana-Champaign, October 2010-September 2015

Coordinator, New Service Model Programs (Associate Professor)

University Library, University of Illinois at Urbana-Champaign, 2008-2012 (25% time October 2010-August 2012)

Anthropology and Sociology Subject Specialist (Assistant Professor 2002-2007; Associate Professor, 2007-)

Education and Social Science Library, University of Illinois at Urbana-Champaign, 2002-2008

Assistant Librarian

Illinois Natural History Survey Library, 1998-2002

Visiting Assistant University Archivist (Visiting Assistant Professor), University Archives, University of

Illinois at Urbana-Champaign, 1998

HONORS & AWARDS:

Theodore Roosevelt Collins Outstanding Staff Award, Colorado College Butler Center, May 2019.

“Given to an exceptional faculty or staff member who is a constant voice for our campus values of inclusion, equality, community, and social justice.”

American Institute of Architects/American Library Association Library Building Award for the [Colorado College Tutt Library Expansion and Transformation](#), 2019

Association of Research Libraries Fellow, 2016-2017

Frye Leadership Institute Fellow, 2009

PUBLICATIONS (See my [Google Scholar Profile](#) for citations to these works and impact factors.)**Books**

Jacoby, JoAnn and Jo Kibbee. 2007. *Cultural Anthropology: A Guide to Reference and Information Sources*. Englewood, CO.: Libraries Unlimited. 284 pp.

Journal articles

David Ward and JoAnn Jacoby. 2018. "A Rubric and Methodology for Benchmarking Referral Goals." *Reference Services Review*, Vol. 46 Issue: 1, pp.110-127, <https://doi.org/10.1108/RSR-04-2017-0011>

Jacoby, JoAnn, David Ward, Susan Avery and Emilia Marcyk. 2016. Student, Instructor & librarian perspectives on the value of chat reference services to introductory composition students: A pilot study. *portal: Libraries and the Academy* 16.1 (January):109-129.

Sutton, Allison and JoAnn Jacoby. 2008. A comparative study of book and journal use in four social science disciplines. *Behavioral and Social Sciences Librarian* 27(1):1-33.

Jacoby, JoAnn and Nancy P. O'Brien. July 2005. Assessing the impact of reference services provided to undergraduate students. *College and Research Libraries* 66(4):324-340.

Jacoby, JoAnn and Mary Laskowski. April 2004. Measurement and analysis of electronic reserve usage: Toward a new path in online library service assessment. *Portal: Libraries and the Academy* 4.2 (April) 219-232.

Handler, Jerome S. and JoAnn Jacoby. 1996. Slave names and naming in Barbados, 1650-1830. *William and Mary Quarterly* 53(4):685-728.

Handler, Jerome S. and JoAnn Jacoby. 1993. Slave medicine and plant use in Barbados. *The Journal of the Barbados Museum and Historical Society* 41:74-97.

Chapters in books and published proceedings

Jacoby, JoAnn, M. Kathleen Kern and Lesley K. Mackie. 2021. "Management of reference services." In Melissa Wong and Laura Saunder, *Reference and Information Services*, 6th edition. Santa Barbara, CA: Libraries Unlimited (**Invited).

Jacoby, JoAnn and M. Kathleen Kern. 2016. "Management of reference services." In Linda Smith and Melissa Wong, *Reference and Information Services*, 5th edition. Santa Barbara, CA: Libraries Unlimited, pp. 179-211. (**Invited).

Jacoby, JoAnn and Sue Searing. 2015. "Merging, creating, transforming: The New Service Models Initiative at Illinois." In Holder, S and Lannon, A. *Difficult Decisions: Closing and Merging Academic Libraries*, Chicago: ACRL, pp. 1-32.

Liz Cooper and JoAnn Jacoby. 2013. Information needs and research practices of graduate students in the Master's in Development Practice Program. In Rudasill, Lynne M. and Maria Elena Dorta-Duque (eds.). *Open Access and Digital Repositories: Social Science Libraries in Action*. IFLA Publications; No. 158, Berlin/Munich: De Gruyter Saur, pp. 275-288.

Jacoby, JoAnn and Liz Cooper. 2012. The cultural context in sustainable development: Approaches to support the 4th pillar. In Amoeda, R., Lira, S and Pinheiro, C. (Eds.) *Heritage 2012: Heritage and Sustainable Development*. Barcelos, Portugal: Green Lines Institute, pp. 1209-1218. (**Peer reviewed)

Jacoby, JoAnn. 2011. Moving from behind the desk and into the flow: Assessing the impact of research support activities. In Katsirikou, A. and Skiadas, C. H. (Eds.) *New Trends in Qualitative and Quantitative Methods in Libraries: Selected Papers Presented at the 2nd Qualitative and Quantitative Methods in Libraries*. Singapore/Hackensack, NJ: World Scientific, pp. 55-62.

Jacoby, JoAnn. 2010. Share and share alike? Data-sharing practices in different disciplinary domains. In *Social Science Libraries: Interdisciplinary Collections, Services, Network* (IFLA Publications Series No. 144) edited by S. Witt & L. Rudasill. Berlin/Munich: De Gruyter Saur, pp. 77-95

Jacoby, JoAnn. 2007. What difference does it make? Outcome-based evaluation of reference services in an academic library. In *The impact and outcomes of library and information services: Performance measurement for a changing information environment. Proceedings of the 6th Northumbria International Conference on Performance Measurement in Libraries and Information* Bradford, England: Emerald Publishing, pp. 167-174.

Jacoby, JoAnn. 2005. Optimal foraging theory. In *Theories of information behavior: A researcher's guide*, edited by K.E. Fisher, S. Erdelez & E.F. McKechnie. Medford, NJ: Information Today for the American Association of Information Science and Technology, pp. 259-264.

Jacoby, JoAnn. 2003. Information needs in the sciences: Implications for library collections and services. *Brick and click libraries: The shape of tomorrow: Proceedings of a regional academic library symposium*, edited by Connie Ury and Frank Baudino. Maryville, MO: Northwest Missouri State University, pp. 74-82.

Published abstracts of papers presented at conferences

Jacoby, JoAnn and Sue Searing . 2014. "Involving and empowering users to shape new service models at the University of Illinois Library." Abstracts of the 5th International Conference on QQML 2013, Rome, Italy, 4-7 June 2013. http://www.isast.org/images/Book_of_ABSTRACTS_2013.pdf. Accessed February 16, 2014.

Jacoby, JoAnn. 2010. "Moving from the behind desk and Into the flow: Assessing the impact of research support activities." International Conference on QQML 2010, Chania, Crete, Greece, 25-28 May 2010. www.isast.org/finalprogramabstracts.html. Accessed February 28, 2011.

Jacoby, JoAnn and Paula Kaufman. 2010. "The university library as strategic Investment: Results from the "return on Investment" study, phases I & II." International Conference on QQML 2010, Chania, Crete, Greece, 25-28 May 2010. www.isast.org/finalprogramabstracts.html. Accessed February 28, 2011.

Jacoby, JoAnn, and Lynne Rudasill. 2004. Website design and evaluation: A hands-on workshop. *Proceedings of libraries in the digital age (LIDA) 2004: Human information behavior and competencies for digital libraries*, Inter-University Centre, Dubrovnik, p.20.

Jacoby, JoAnn. 2004. Indigenous ecological knowledge, global political discourse and ritual practice: Ways of understanding glacial retreat in the Sierra Nevada de Santa Marta, Colombia. Abstracts of oral presentations, Wengen 2004: Mountains glaciers and society, Wengen, Switzerland, section 3.3.

Other publications

Ad Hoc Committee on Assessment of Library Collections and Services in Sociology, Anthropology and Sociology Section of the Association of College and Research Libraries. 2010. *Assessment Tool for Sociology Collections and Services in Academic Libraries*. <http://www.asanet.org/teaching/DRG/DRG%20library%20tool%20level%201.pdf>.

Jacoby, JoAnn. December 2006. Sociology at Illinois turns 100 in 2007. *Sociology Department Newsletter* (University of Illinois at Urbana-Champaign). Issue 2: 1-2.

Reports and papers related subterranean ecology volunteer work

Taylor, S.J., T. Toulkeridis, A. Addison, J. Jacoby, R. Toomey, M. Sutton and G. Hoese. 2014. Animal life in lava tubes of the Galápagos Islands. Oral Presentation, 16th International Symposium on Vulcanospeleology. Galapagos, Ecuador (16-20 March, 2014).

Taylor, S.J., S.W. Heads, J. Jacoby, G.B. Hoese, J.K. Krejca, A.E. Beveridge, and K.D. Hager. 2013. 2012 Belize Biospeleology Expedition. INHS Technical Report 2013(43): 1-22 + appendices.

Taylor, S.J., M.E. Slay, J. Jacoby, G.B. Hoese, J.K. Krejca, C.M. Slay & J.E. Bond. 2011. 2011 Belize

Biospeleology Expedition Report. Subterranean Ecology Institute, Inc. (Champaign, Illinois) & Illinois Natural History Survey (Champaign, Illinois). *INHS Technical Report* (43): 1-51.

NATIONAL AND INTERNATIONAL CONFERENCE PAPERS & PRESENTATIONS

Jacoby, JoAnn (presenter), David Ward, Susan Avery & Emilia Marcyk. "Student, instructor & librarian perspectives on the value of chat reference services." ACRL / University Libraries Section Evidence-Based Discussion Group, ALA Midwinter, February 1, 2015

Jacoby, JoAnn, David Ward, Susan Avery, Emilia Marcyk, and Kathleen Kern. "Aligning reference with teaching and learning: a study of chat reference services to students in an introductory composition course," Library Research Seminar VI: The Engaged Librarian, Libraries Partnering with Campus and Community, Urbana, IL, 7-9 October, 2014

Jacoby, JoAnn, "New Service Models at the University of Illinois: Reshaping library services and spaces." User-Centered Services Lecture Series, University of Chicago Library, Hyde Park, IL November 22, 2013 (**Invited)

Jacoby, JoAnn. "Reference services in academic libraries: trends and opportunities." Özyeğin University, Çekmeköy, Istanbul, Turkey, 30 September 2013.

Jacoby, JoAnn and Sue Searing (presenter). "Involving and empowering users to shape New Service Models at the University of Illinois Library." *International Conference on QQML 2013*, Rome, Italy, 4-7 June 2013.

Jacoby, JoAnn and Liz Cooper. 2012. "The cultural context in sustainable development: Approaches to support the 4th pillar." Heritage 2012: 3rd International Conference on Heritage and Sustainable Development, Porto, Portugal, June 19-22, 2012

Jacoby, JoAnn and Liz Cooper. "Sustainable development in the cultural context: a review of sources and analysis of gaps." IFLA Satellite Conference: Social Science Libraries, A Bridge to Knowledge for Sustainable Development, Havana, Cuba, August 8-10, 2011.

Jacoby, JoAnn. "Moving from the behind desk and into the flow: assessing the impact of research support activities." *International Conference on QQML 2010*, Chania, Crete, Greece, 25-28 May 2010.

Jacoby, JoAnn and Paula Kaufman. "The university library as strategic investment: results from the "return on investment" study, phases I & II." *International Conference on QQML 2010*, Chania, Crete, Greece, 25-28 May 2010.

Jacoby, JoAnn and Lynne Rudasill. "The role of social science knowledge and libraries in preserving cultural heritage." World Library and Information Congress: 75th IFLA General Conference and Assembly, Milan, Italy, August 24, 2009.

Jacoby, JoAnn. "Case study in transforming services: The Scholarly Commons." Digital Library Management for Tomorrow's Leaders: Transforming Services in Academic Libraries, Seoul, South Korea: 2-3 July 2009. (**Invited)

Jacoby, JoAnn. "Carpe diem: transforming services in academic libraries." Digital Library Management for Tomorrow's Leaders: Transforming Services in Academic Libraries, Seoul, South Korea: 2 July 2009. (**Invited Keynote)

Jacoby, JoAnn and Paula Kaufman. "Stakeholder input, technology, and service model planning." University of Dar es Salaam, Tanzania, 7 March 2008 and Makerere University, Uganda, 4 March 2008. (**Invited)

Jacoby, JoAnn. "Share and share alike? data-sharing practices in different disciplinary domains." Disappearing Disciplinary Borders In The Social Science Library- Global Studies Or Sea Change?: IFLA Social

Science Libraries Section Conference, Toronto, Canada, 6-7 August 2008.

Jacoby, JoAnn. "Network and cluster analysis of departmental libraries used by faculty at a large university library." 7th Northumbria International Conference on Performance Measurement on Libraries and Information Services (PM7), Stellenbosch, South Africa, 13-16 August 2007.

Sutton, Allison and JoAnn Jacoby. "Book and journal use in four social science disciplines." EBSS Research Forum at the American Library Association Meeting. Washington DC, June 23, 2007.

Sutton, Allison and JoAnn Jacoby. "A comparative study of book and journal use in the social sciences." Evidence Based Library and Information Practice Conference (EBLIP4), Chapel-Durham, NC 2007.

Hinchliffe, Lisa Janicke & JoAnn Jacoby. "Patterns and differences: User surveys for library decision-making." Elsevier ScienceDirect Development Partners Symposium. Seville, Spain, 23-25 November 2006 (**Invited).

Jacoby, JoAnn. "What difference does it make? outcome-based evaluation of reference services in an academic library." 6th Northumbria International Conference on Performance Measurement in Libraries and Information Services, Durham, England, 22-25 August 2005.

Jacoby, JoAnn. "Indigenous ecological knowledge, global political discourse and ritual practice: ways of understanding glacial retreat in the Sierra Nevada de Santa Marta, Colombia." Mountain Glaciers and Society, Wengen, Switzerland, 6-8 October, 2004.

Jacoby, JoAnn. "Applying Dervin's (1992) theory of sense-making to understand the academic research process." SIG-USE Research Symposium. American Society for Information Science & Technology Annual Meeting, Long Beach, CA, October 20-23, 2003.

Presentations related to subterranean ecology

Hoese, G.B. (presenter), S.W. Heads, J.K. Krejca, J. Jacoby, A.E. Beveridge, K.D. Hager, M.E. Slay, C.M. Slay and S.J. Taylor. 2012. 2011-2012 Biospeleological expeditions to the Toledo District, Belize. International Exploration Session, National Speleological Society Convention. (25-29 June 2012, Lewisburg, West Virginia).

Taylor, S.J (presenter)., M.E. Slay, G.B. Hoese, J.K. Krejca, C.M. Slay, and J. Jacoby. 2011. The cave fauna of Toledo District of Belize: A preliminary assessment. Biology session. National Speleological Society Convention (18-22 July 2011, Glenwood Springs, Colorado).

Taylor, S. J.(presenter), J. K. Krejca, and J. Jacoby. 2007. Assessing biological resources of caves in Lava Beds national Monument, California. Special Session on Cave Research in the Western United States, Ninth Biennial Conference of Research on the Colorado Plateau, (29 October-1 November, Northern Arizona University, Flagstaff, Arizona).

Taylor, S. J. (presenter), J. K. Krejca, and J. Jacoby. 2006. A biological assessment of caves in Lava Beds National Monument, California. National Speleological Society Convention (August 11, Bellingham, Washington).

Posters

Harriett Green, Eleanor Dickson, Daniel G. Tracy (presenter), Sarah Christensen, Melanie Emerson, and JoAnn Jacoby, "Building a Bridge to Next Generation DH Services in Libraries with a Campus Needs Assessment," at Digital Humanities 2018: BRIDGES / PUENTES, Mexico City, June 26 - 29, 2018

Jacoby, JoAnn. Network Analysis of Campus Libraries Used by Faculty and Academic Staff. Evidence Based Library and Information Practice Conference (EBLIP4), Chapel-Durham, NC, May 6-9, 2007.

Kmetz, Thomas, JoAnn Jacoby and Michelle Mach. A Web-Based Exhibit for Holdings in International Librarianship in the ALA Archives. Poster Session at the American Library Association Annual Meeting, San Francisco, June 28, 1997.

GUEST LECTURES

"Issues in management of SMS and chat reference services" Guest lecturer for 90-minute session for LIS 504: Reference Services (Instructor: Jo Michele Seidl), Graduate School of Library and Information Science, University of Illinois, Fall 2014; Spring 2015

"Qualitative data analysis." Guest Lecturer for two 50-minute session for the LEEP and on-campus sections of LIS 503 : Use and Users (Instructor: Nicole Cooke), Graduate School of Library and Information Science, University of Illinois, Spring 2013

"Scholarly services" Panel with Harriett Green, Merinda Hensley, and Sarah Shreeves) for LIS 504: Reference Services. (Instructor: Linda Smith) Graduate School of Library and Information Science, University of Illinois, March 1, 2012.

"Issues in the Management of Reference Services: Moving from Reference to Research Support." Guest lecturer for two 50-minute sessions on for LIS 504: Reference Services (Instructors: Susan Miller and Nicole Cooke), Graduate School of Library and Information Science, University of Illinois, Fall 2012

"Scholarly Commons/New Approaches to Research Support Services." Panel with Merinda Hensley, Karen Hogenboom and Sarah Shreeves for LIS 504: Reference Services (Instructor: Linda Smith). Graduate School of Library and Information Science, University of Illinois, March 7, 2011.

WORKSHOPS, TRAINING AND CONSULTING -- NATIONAL AND INTERNATIONAL

JoAnn Jacoby and Elizabeth Cooper. Reference and Instruction training program. Biblioteca Alexandrina, Alexandria, Egypt, November 1-5, 2015. *Designed and delivered four days of workshops for public services and instruction librarians.*

Jacoby, JoAnn. Transforming Academic Library Services, Western Illinois University Macomb, IL, May 13, 2010. *Led mandatory ½ day workshop for all librarians and staff and another ½ day retreat for senior library leadership team.*

Jacoby, JoAnn. Transforming Services in Academic Libraries: Workshop. Digital Library Management for Tomorrow's Leaders: Transforming Services in Academic Libraries, Seoul, South Korea 2-3 July 2009. *Designed 2-day group project, assessment criteria and led panel of judges for team presentations of their projects.*

Jacoby, JoAnn. Outcome Based Evaluations to Assess the Impact of Library Services and Technology. Makerere University, Uganda, 3 March 2008 and University of Dar es Salaam, Tanzania, 6 March 2008.

Jacoby, JoAnn and Lynne Rudasill. Website Design and Evaluation: A Hands-On Workshop, Libraries in the Digital Age (LIDA), Inter-University Centre, Dubrovnik, Croatia, 25-29 May, 2004.

Jacoby, JoAnn. "Identity, politics, and the state: Cultural *recuperación* in the Sierra Nevada de Santa Marta, Colombia." Paper presented at *Social Movements: Interdisciplinary Panel Discussion*, Southern Illinois University, May 9, 1994.

Jacoby, JoAnn. "Putting Jean Rhys's *Wide Sargasso Sea* through the cultural grid." Paper presented at *Exploring the Culture of Literacy*, English Department Annual Colloquium, Southern Illinois University, April 23, 1992.

IN THE NEWS

Tutt Library Transformation, September 25, 2017. [Interview](#) (YouTube)

UI Library system has so much more to check out than books, Sunday, August 28, 2016.

Don't let time slip away from you: Making plans for finals week helps time management. Daily Illini, December 8, 2011.

Library merger evokes mixed reactions from students, Daily Illini, October 2, 2011.

Paranormal is paramount at library, The Daily Illini, August 29, 2008.

GRANTS AND FUND-RAISING

Colorado College History Project, gift from an anonymous donor to support Archives and Special Collections and Oral Histories documenting campus history, \$500,000.

Planned Gift from Lorinda Taylor to Tutt Library, Colorado College, \$450,000.

Jacoby, JoAnn, Susan Avery, Kathleen Kern, and David Ward. Student, Instructor & Librarian Evaluations of Chat Reference Transcripts, Library Research and Publication Committee Grant, 2014 \$5,854.

Jacoby, JoAnn. Problems of Knowledge & Authority in the Mapping of the Bay of Honduras, Library Research and Publication Committee Grant, 2012 \$297.

Lincoln, Emma Saito, Mary Laskowski and JoAnn Jacoby. Social studies film strips: a pilot test for copyright, digitization, and audio synchronization. UIUC Library NEH Challenge Grant Competition, 2008. \$758

Jacoby, JoAnn (Coordinator). Anthropology: Cultures Across the Curriculum. Consortium of Academic and Research Libraries in Illinois (CARLI) Collections Enhancement Awards Program, 2007. \$18,021

Jacoby, JoAnn and Lynne Rudasill. User Centered Web Design for Librarians. Library Research and Publication Committee, 2006. \$2,814

Jacoby, JoAnn and Jo Kibbee. Cultural Anthropology: A Guide to Reference and Information Sources. Library Research and Publication Committee, 2005. \$2,951

Jacoby, JoAnn and Nancy O'Brien. Impact of Reference Services Provided to Undergraduate Students in the Education and Social Science Library, 2004. Library Research and Publication Committee. \$3,632

Jacoby, JoAnn, Naun Chew and Michael Norman. "Bibliographic Access for Human Relations Area Files (HRAF) Microfiche," Local dispersment of NEH Challenge Grant. 2004. \$1,400

Maher, William and JoAnn Jacoby. Preservation and Access to the Gladys and Reginald Laubin Papers. Local dispersment of NEH Challenge Grant, 2003. \$2,824

Prom, Christopher and JoAnn Jacoby. Preservation and Access to the Records Doris Duke Indian Oral History Program, Local dispersment of NEH Challenge Grant, 2002. \$4,930

PEER REVIEW:

Editorial Board, *Reference and User Services Quarterly (RUSQ)*, 2018-2020

Referee, *Library Research Seminar VI*, 2014

Ad hoc reviewer for Society of American Archives book manuscript, 2014

Referee, Library Research Round Table Forums on "Creative Problem Solving" and "Data Driven Services",

American Library Association Annual Conference, June 2013

Referee, *EDUCAUSE 2011*, Leadership, Governance and Management Track, 2011

Referee, *Journal of American Society for Information Science and Technology (JASIST)*, 2007-2010

Ad hoc reviewer for CQ Press, 2007

Ad hoc reviewer for Routledge, 2005

MEMBERSHIP IN SCHOLARLY & PROFESSIONAL ORGANIZATIONS

American Anthropological Association

Scholarly Communications Interest Group, 2002-2006

American Library Association

Association of College and Research Libraries (ACRL), 1998-present

Anthropology and Sociology Section (ANSS), 1998-present

College Libraries Section, 2017-present

Education and Behavioral Sciences Section (EBSS), 2002-present

Reference and User Services Association (RUSA), 2002-present

Collection Development and Evaluation Section (CODES), 2002-present

Machine-Assisted Reference Section (MARS), 2002-present

Reference Services Section (RSS), 2002-present

Library Research Round Table, 2002-present

American Society for Information Science & Technology

Information Needs, Seeking and Use Special Interest Group (SIG-USE), 2003-2017

Big Ten Academic Alliance; Heads of Reference, 2010-2015, Heads of Public Services, 2015-2017

Colorado Alliance of Research Libraries, 2017-2020

Oberlin Group of Libraries, 2017-2020

Special Libraries Association

Natural History Caucus, 1998-2002

Biomedical and Life Sciences Division (DBIO), 1998-2002

NATIONAL SERVICE

Advisory Committee to Action-Oriented Research Agenda on Library Contributions to Student Learning and Success, 2016-2017 (invited)

American Library Association:

Association of College and Research Libraries (ACRL):

Liaisons Assembly, 2016-2017 (ex officio)

Value of Academic Libraries Committee, 2015-2017

Assessment Competencies Task Force, 2014-2015

Research Program Committee, 2008-2010

Anthropology and Sociology Section (ANSS):

Appointed positions:

Program Planning Committee, 2002-2004; 2005-2007; 2011-2013
 Nominating Committee, 2011-2013
 Assessment of Library Collections and Services in Sociology, 2007-2010
 Nominating Committee – Chair, 2007-2009
 Executive Committee, 2005-2009; Chair (ex officio), 2006-2007
 Review and Planning Committee, 2006-2008; Chair (ex officio), 2007-2008
 ANSS-L Listserv Moderator, 2003-present
 Publications Committee, Member 2003-2005; Chair, 2005-2007

Elected positions:

Past Chair, 2007-2008; Chair, 2006-2007; Vice Chair/Chair Elect, 2005-2006

Beta Phi Mu/LRRT Paper Awards Committee

Member, 2013-2014, 2016; Chair, 2015

College Library Section, New Director Mentorship Program, 2017-2018

Library Research Round Table

Elected positions:

Chair, 2013-2014; Past-Chair, 2014-2015

Steering Committee, 2012-2015

Appointed positions:

Mentoring Program Committee, 2013-2014

Nominating Committee Chair, 2012-2013

Research Forum Proposal Review Committee, 2013-2015; Chair, 2014

Mentoring Program Committee, 2012-2014

Reference Services Section (RSS), RUSA

Research and Statistics Committee, 2003-2005

New Members Round Table

Chair - Archives Committee, 1995-1997

Association of Research Libraries, Bibliographer - Latin Americanist Research Resources Pilot Project, 1995-1996, Fellows 2016-2017

Library Research Seminar VI Organizing Committee, 2013-2014; Program Committee, 2014

Elsevier ScienceDirect Development Partner Team, 2006-2009

Special Libraries Association, Illinois Chapter Manual Committee, Chair, 2002-2004

CAMPUS SERVICE

Colorado College

Provost's Council, 2018-2020

Institute on Block Plan and Intensive Teaching & Learning Planning Committee, 2020

Committee on Instruction, 2017-2020

IT and Library Advisory Board, *ex officio* member, 2017-2020; chair, 2020

Press Committee, 2017-20

University of Illinois

Campus Budget Oversight Committee, 2016-2020

Chancellor's Committee on Access and Accommodations, 2015-2020

Illinois Space Advisory Committee 2015-2020
Mortenson Center for International Library Programs, Advisory Committee, 2012-2014
Faculty Advisory Committee (elected), 2007-2009, 2009-2011 – addressed campus-level faculty grievances
Stewarding Excellence Committee on University Libraries and the Law Library, 2010
Senate Budget Committee, 2006-2008
University Faculty Senate, 2005-2007

Campus search committeesColorado College

Provost, 2017-2018

University of Illinois

Juanita J. and Robert E. Simpson Dean of Libraries and University Librarian, 2012-2013
Executive Director, Campus Information Technologies and Educational Services (CITES) - Library Advisory Group to the Search Committee, 2008

LIBRARY SERVICEColorado College

Library Equity and Inclusion, 2018-2020 (Founder)
Library Mission and Visioning, 2018
Library Partners Group, 2017-20 – Led group fostering collaboration among the Tutt Library partners

University of Illinois

Library Accessibility Advisory Group, Chair, 2016-2020
User Services Advisory Committee, Chair (ex officio), 2015-2020
Cabinet (ex officio), 2015-2020
Administrative Council (ex officio), 2015-2020
User Services Leadership Team, Member 2014-August 2015; Chair (ex officio), Oct. 2015-2020
Marketing and Communications Strategy Working Group, Co-Chair, 2016-17
Digital Humanities Needs Assessment Working Group, 2016-2017
Research Leadership Team, 2015
Executive Committee (elected)—Secretary, 2014-2015; Member, 2008-2012, 2014-Sept. 2015
Promotion and Tenure Advisory Committee (elected), 2012-2014, 2014-Sept. 2015
Specialized Faculty Task Force—Chair, 2015
ClimateQUAL Response Team, 2015
Taskforce to Investigate the Possible Use of Specialized Faculty, 2014
Government Information Services Advisory Committee, 2015-2020
Peer Review Committee for Beth Sheehan, 2014-present
Main/UGL Reference Hub Management Team—Chair, 2012-2020
Central Public Services Division Coordinator, 2012-2014
Peer Review Committee for Kirstin Dougan, 2011-2013
Search Committee, Technical Service Project Coordinator, Fall 2011
Research Support Working Group, 2010-11
Services Advisory Committee (SAC), 2006-2012
 Customer Services Working Group, 2008-2010
 Library Assessment Working Group, 2007-2010
New Service Models (NSM)
 Humanities Hub Planning Team, 2012-2013

NSM-Facilities (Associate University Librarians and Assistant Dean of Libraries for Facilities), Convener, 2008-2012

Veterinary Medicine Library Service and Space Planning Team, Fall 2011

Biology Service Implementation Team, Administrative Liaison, 2010

Literatures and Languages Implementation Team, Administrative Liaison, 2010

Geology Planning and Implementation Team, Administrative Liaison, 2009

Literatures, Languages and Textual Analysis Planning Team, Administrative Liaison, 2009

Stacks Service Implementation, Circulation Desk Team, 2008-2009

Government Information Service Team, 2008-2009

Communications-Library and Information Science Services Team, 2008-2009

Digital Content Life Cycle Management Team, 2008

Embedded Librarian Working Group, Convener, 2009-2010

Strategic Communication Committee, 2008-2010

Data Services Task Force, 2008-2010

Peer Review Committee for Camilla Fulton, 2007-2010

Faculty Staff Giving Committee, Social Sciences Division Representative, 2008

Budget Plus Group, 2007-2008

ATLAS-Library Collaboration Taskforce (*Chair*), 2007-2008

Acquisitions Priorities Advisory Group, 2006-2007

Assessment Forum Planning Group, 2006-2007

Integrative Research Services Task Force, 2006-2007

User Education Committee

- Outreach Innovations Working Group, 2006-2007
- Geocache Working Group, 2005-2007
- Hands-On Classroom Planning Group 2004-2007
- Ethnography of the University Library Task Group, 2002-2006

Content Management System Selection Group, 2005-2006

IDEALS End User and Depositor Services Team, 2005-2006

Task Force on Services to the New School of Earth, Society, and the Environment, 2005-2006

Federated Searching Pilot Project Implementation Team, 2004-2005

Collection Development Committee, Social Science Division Representative (elected), 2003-2007

- Asian American Bibliography Advisory Subcommittee, 2006-2008
- Duplicates Policy Task Group, 2005-2007
- Electronic Resources Fund Review Task Group, 2004-2005
- Jewish Studies Bibliography Advisory Subcommittee, 2004-2005
- Non-print Subcommittee, 2003-2005
- European Blanket Order Task Group, 2002-2006
- Native American Bibliography Advisory Subcommittee, 2002-2008

Colloquium Committee, 2003-2006

Untenured Professional Development Task Force, 2002-2003

Reconceptualizing the Stacks Task Group, 2002-2003

Library Search Committees

Research and Information Services Librarian—Chair, 2016-2017

Classics/Research and Information Services Librarian—Chair, 2015-16

Head, Research and Information Services, Screening Committee, 2015

Visiting Reference Librarian, 2014-2015

Director of the Mortenson Center for International Library Programs, 2014

Associate University Librarian for Information Technology—Chair, 2014
History Librarian and Head of History, Philosophy and Newspaper Library, 2012-2013
Head, Central Access Services, Chair, 2012
Central Access Services Public Services Manager, Chair, 2012
Technical Services Project Coordinator, 2011
Digital Resources & Reference Services Librarian, 2007
GIS Librarian, 2007
Content Management System Programmer, 2006
Reference Coordinator, Education & Social Science Library, 2004, 2006

INDEPENDENT STUDY COURSES TAUGHT

“Designing a Health Sciences Portal: A Case Study in User Centered Design” for Tabitha Becker, LIS 592, Spring 2007

“Creating a Subject-based Pathfinder and Collection Development Tools for the Mandeville Collection in the Occult Sciences,” for Jameatris Johnson, LIS 592, Spring 2006

“Issues and Problems in Library Collections and Services for Native American Studies,” for Rudy Leon, LIS 451, Spring 2003

PRACTICUM SUPERVISION

Co-supervised practicum: “User Experience and Usability” for Anna Lawrence, LIS 591, Summer 2016.

Co-supervised practicum: “Reference Services with a project updating the *Guide to Sources in Sociology*” for Joanna Kolendo, LIS 591, Summer 2006.

Co-supervised practicum: “Reference Services with a project creating an *eHRAF Search Guide*” for Jeffrey Petersen, LIS 360, Spring 2004.

CONTINUING EDUCATION

Information and Empire (LIS 590), Fall 2011 (Grade: A)

Project Management (LIS 590), University of Illinois, Summer 2008 (Grade: Pass)

Statistics (Math 160), Parkland College, Spring 2004 (Grade: A)

PROFESSIONAL DEVELOPMENT (SELECTED)

Advanced Leadership Development and Fundamentals of Leadership in Higher Education, Academic Impressions, 2019 (invited by Colorado College)

New Director Mentorship Program, Association of College and Research Libraries, College Libraries Section, 2017-2018

Association of Research Libraries (ARL) Leadership Fellow Program, 2016-2017 (competitive application)

TRLN Management Academy: The Business of Libraries, Chapel Hill, NC, June 3-7, 2013

A Changing Information Landscape: Study Tour of Research Libraries in Berlin and Potsdam, Germany, Invitation-only program for ten US librarians funded by Bibliothek & Information Deutschland, 8-15 December 2012

Libraries Rebound: Embracing Mission, Maximizing Impact: Program for OCLC Research Library Partners,

Philadelphia, PA, 5–6 June 2012

Frye Leadership Institute (now known as *Leading Change*) *Fellow*, 2009 (competitive application)

Librarians and eScience: Focusing Towards 20/20, Committee on Institutional Cooperation Library Conference, Purdue University, West Lafayette, IN, May 12-13, 2008

Technology of Data: Collection, Communication, Access and Preservation, American Society for Information Science & Technology Annual Conference, Palo Alto, CA, May 27-30, 2008

Summer Institute on Data Curation, Graduate School of Library and Information Science, Champaign IL, June 2-5, 2008

Workshop on Faculty Research Behavior, Council on Library and Information Resources (CLIR), George Washington University in Washington, DC, April 28-29, 2008

Service Quality Evaluation Academy, Association of Research Libraries (ARL), New Orleans, LA, March 12-16, 2007 (competitive application)

Building Effective, Sustainable, Practical Assessment, Association of Research Libraries. Charlottesville, VA, September 25–27, 2006

User Centered Design, Library Information Technology Association Preconference, January 19-20, 2006

IT Accessibility Workshop for Higher Education, Illinois Board of Higher Education, January 3, 2006

Synergy Illinois Library Leader, 2005

EXHIBITS

"100 Years of Sociology at the University of Illinois," Marshall Gallery, Main Library, University of Illinois at Urbana-Champaign, September-October 2007.

"Fishes of Illinois: Illustrations by Lydia Moore Hart and Charlotte M. Pinkerton," Illinois Natural History Survey Library, August 2002-December 2003.

"Illinois Natural History Survey Biological Collections", University of Illinois, Main Library, with Beth Wohlgemuth, Mike Jeffords and the INHS Biological Collections Committee, June-October 2002

"Stephen Forbes and the Rise of American Ecology," Illinois Natural History Survey Library, November 2001-May 2002.

"Stephen A. Forbes: A Compleat Naturalist," Illinois Natural History Survey Library, May 1999.

"Julian H. Steward: Fifty Years of Anthropology," University of Illinois, Main Library, Sept. 1998.

"International Librarianship in The ALA Archives," with Tom Kmetz and Michelle Mach, May 1997.

"Out of the Stacks and Into the Streets: Librarians as Activists," University of Illinois, Main Library Corridor, with Elizabeth Cardman and Tom Kmetz, April-May 1997.

VOLUNTEER AND COMMUNITY ORGANIZATIONS

Colorado College Refugee Alliance, ESL Tutor, 2019-2020

Librarians Without Borders, 2012-present

Subterranean Ecology Institute, Board of Directors, 2010-present; Treasurer, 2014-present

LANGUAGES

Spanish: rudimentary speaking ability, good reading knowledge (studied at La Casa Cultural Latina, Intensive Spanish Program, Oaxaca, Mexico, June-August 1991)